Shortcuts for your Vonex Handset

Dial-in Number	Narration
Making Calls	
*66	Redial
*69	Call Return
*90	Intercom[1][#]
Transferring Calls	
*77	Transfer[2]
*85	Call Park[3]
*86	Call Park Retrieve[3]
*87	Call Pickup[3]
Anonymous Calls	
*88	Block Anonymous Calls (Activate)
*89	Block Anonymous Calls (Deactivate)
Anonymous Calls	
*70	Hot Desking
*71	Call Forward All (Activate)[2]
*72	Call Forward All (Deactivate)
*73	Call Forward Busy (Activate)[2]
*74	Call Forward Busy (Deactivate)
*75	Call Forward No Answer (Activate)[2]
*76	Call Forward No Answer (Deactivate)
*80	Set night mode for domain accounts
*78	DND (Activate)
*79	DND (Deactivate)
Recording#	
*12	Record On Key[4]
*13	Record Off Key[4]
Voicemail	
*95	Send Voicemails as Emails (Activate)[#]
*96	Send Voicemails (Deactivate)[#]
*97	Go To Voice Mail
*98	Record New Greeting
*99	Clear Voice Message Indicator
Call Centre#	
*64	Agent Login
*65	Agent Logout
*81	Call Barge In[1]
*82	Teach Mode[1]
*83	Listen In[1]
*55	ACD Outbound calling
Mobile	
*51	Retrieve call from mobile phone
*52	Move current call to mobile phone
Miscellaneous	
*53	Conference
*62	Wakeup call
*63	Request last call details to email
*84	Clean up an extension
*91	Add White List
*92	Add Black List

[1.] An extension number is required after these star codes.

[2.] A destination number (e.g. an external number) is required after these codes.

[3.] Call Park numbers may need to be set up on your system.

[4.] These codes are used during a conversation the tones are audible and can be heard by your connected party.

[#] This feature may be need to be set up on your system.

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